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on Dec. 13, 2006

PATENT  
Attorney Docket No.: 020366-080400US

TOWNSEND and TOWNSEND and CREW LLP

By: Kay Barker

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Steven E. Norby

Application No.: 09/881,360

Filed: June 13, 2001

For: NEGOTIATED CALL DELIVERY  
CAPABILITY

Customer No.: 20350

Confirmation No. 8741

Examiner: Christine Y. Ng

Technology Center/Art Unit: 2616

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed September 13, 2006, please enter the  
following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 9 of this paper.